

## Customer service: Sending an email receipt from the taxi

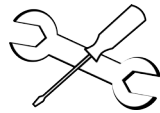


Your fms-Guide Mike

„Mister Hofer is a salesman. He regularly takes a trip in a taxi, because he is highly satisfied with the services. He receives the receipts for his taxi ride directly into the inbox of his email account. Now he will not lose his receipts anymore and will be able to forward them directly to the accountants department. **Mister Hofer is looking forward to his next taxi ride.**“

New professional functions for fms dispatch centres

This is how it works!



#528

The **dispatch centre** sets parameter **528** (delivery email) to 4 „Only to ordered email adress“.



The **dispatch centre** creates an adequate text for the email under the menu item Order Print Template.



#529

The **dispatch centre** selects the recently created print template for the receipt in parameter **529** (delivery email: print template).



The **driver** enables his car for the next ride and the receipt will be sent automatically to the email address of the customer.

The **dispatch centre** sets parameter **686** (driver notice text) to 4 „adjust email adress“.



#686

✓ You can easily send useful additional information together with the receipt via email!  
e.g. taxi.eu-App, customer portal.



Action

The **driver** clicks the button **Send Text** in the menu Action and enters the **email address**.